

Email Address: sales@cpapman.com

Contact No. 855-235-7626

Fax No. 855-844-5582

Return Authorization Form

Return policy

Please contact us for a Return Material Authorization (RMA) before returning the un-opened products.

CPAPMAN will accept returns on any unopened product within 30 days of the original delivery date. A 15% restocking fee will be subtracted from the original cost and a credit for the difference will be issued within 2 business days of recipient of the returned package if the item was opened or used. If you are returning a mask and exchanging the mask, a 15% processing fee will be subtracted off of your refund or exchange. CPAPMAN will not take back masks that have been opened or worn after that 30 day period. Shipping costs are not refundable. If the order had free shipping when placed, customers are responsible to cover shipping cost incurred when CPAPMAN ships the order to the customers. Please note that machines that has been opened or used cannot be returned.

ATTN:

ORDER #/ NAME:

CONTACT EMAIL/NUMBER:

MODEL #:

SERIAL #:

DATE OF PURCHASE:

Please circle so that we know what you would like. FAILURE TO DO SO WILL RESULT IN UNRESOLVED CASES!

Is the Item: **New** OR **Used**

Would you like to: **REFUND** OR **EXCHANGE**

REASON FOR RETURNING:

Please Return to:

17521 NE 67th Ct.

Redmond, WA 98052

PLEASE INCLUDE THIS RMA FORM ALONG INSIDE THE PACKAGE WITH THE RETURNING ITEM